Committee for Transportation Mobility & Accessibility

Thursday, April 13, 2017

MINUTES

CALL TO ORDER

The Regular Meeting of the Committee for Transportation Mobility and Accessibility (CTMA) was called to order at 10:00 a.m. by Chairperson Fitzgerald in Conference Room B-106, Santa Clara Valley Transportation Authority (VTA), 3331 North First Street, San Jose, California.

1. ROLL CALL

<table>
<thead>
<tr>
<th>Attendee Name</th>
<th>Title</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sara Court</td>
<td>Member</td>
<td>Present</td>
</tr>
<tr>
<td>Rowan Fairgrove</td>
<td>Member</td>
<td>Absent</td>
</tr>
<tr>
<td>Kathy Bonilla</td>
<td>Member</td>
<td>Present</td>
</tr>
<tr>
<td>Jeffery Darling</td>
<td>Member</td>
<td>Present</td>
</tr>
<tr>
<td>Christine Fitzgerald</td>
<td>Chairperson</td>
<td>Present</td>
</tr>
<tr>
<td>Hope Cahan</td>
<td>Rep. Ex-Officio Member Chavez</td>
<td>Present</td>
</tr>
<tr>
<td>Troy Hernandez</td>
<td>Member</td>
<td>Present</td>
</tr>
<tr>
<td>Cheryl Hewitt</td>
<td>Member</td>
<td>Present</td>
</tr>
<tr>
<td>Melba Holliday</td>
<td>Member</td>
<td>Present</td>
</tr>
<tr>
<td>Jeffery Jokinen</td>
<td>Second Vice Chairperson</td>
<td>Present</td>
</tr>
<tr>
<td>Lupe Medrano</td>
<td>Member</td>
<td>Present</td>
</tr>
<tr>
<td>Laura Michels</td>
<td>Member</td>
<td>Present</td>
</tr>
<tr>
<td>Alexandra Morris</td>
<td>Member</td>
<td>Absent</td>
</tr>
<tr>
<td>Aaron Morrow</td>
<td>First Vice Chairperson</td>
<td>Present</td>
</tr>
<tr>
<td>Dilip Shah</td>
<td>Member</td>
<td>Present</td>
</tr>
<tr>
<td>Chaitanya Vaidya</td>
<td>Member</td>
<td>Present</td>
</tr>
<tr>
<td>Lori Williamson</td>
<td>Member</td>
<td>Present</td>
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2. ORDERS OF THE DAY

There were no Orders of the Day.

3. INTRODUCTION OF AUDIENCE MEMBERS

Tricia Coates, Interested Citizen; Stephen Flynn, Advisory Committee Coordinator; Beverly Hughes, Interested Citizen; Ali Hudda, Deputy Director, Accounting;
4. **PUBLIC PRESENTATIONS**

First Vice Chairperson Morrow indicated he received a complaint from Member Shah regarding an unpleasant experience riding Access Paratransit due to the capacity issues of the vehicle. He requested staff respond to Member Shah directly.

**CONSENT AGENDA**

5. **Regular Meeting Minutes of January 12, 2017**  
   M/S/C (Morrow/Vaidya) to approve the Regular Meeting Minutes of January 12, 2017.

6. **Workshop Meeting Minutes of February 1, 2017**  
   M/S/C (Morrow/Vaidya) to receive and file the Workshop Meeting Minutes of February 1, 2017.

7. **Chief Operating Officer's Report**  
   M/S/C (Morrow/Vaidya) to receive the Chief Operating Officer's report.

8. **Transit Service Changes - April 10, 2017**  
   M/S/C (Morrow/Vaidya) to receive the April 10, 2017 Transit Service Changes.


<table>
<thead>
<tr>
<th>RESULT:</th>
<th>APPROVED [UNANIMOUS] Consent Agenda Items #5 - #9</th>
</tr>
</thead>
<tbody>
<tr>
<td>FIRST:</td>
<td>Morrow, First Vice Chairperson</td>
</tr>
<tr>
<td>SECONDED:</td>
<td>Vaidya, Member</td>
</tr>
<tr>
<td>NOES:</td>
<td>None</td>
</tr>
<tr>
<td>ABSENT:</td>
<td>Darling, Fairgrove, Medrano, Morris</td>
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</tbody>
</table>

**NOTE:** M/S/F MEANS MOTION SECONDED AND FAILED.

**NOTE:** M/S/C MEANS MOTION SECONDED AND CARRIED AND, UNLESS OTHERWISE INDICATED, THE MOTION PASSED UNANIMOUSLY.
REGULAR AGENDA

10. **Conduct Elections for 2017 Committee Second Vice Chairperson Position**

   Stephen Flynn, Advisory Committee Coordinator, provided a brief overview of the staff report.

   Members Hernandez and Jokinen expressed interest in serving as the Second Vice Chairperson for 2017.

   **M/S/F (Fitzgerald/Morrow)** on a vote of 1 ayes to 11 noes to 0 abstentions to elect Troy Hernandez as second vice chairperson for 2017. Members Bonilla, Court, Fitzgerald, Hewitt, Holliday, Jokinen, Medrano, Michels, Morrow, Shah, Vaidya, and Williamson opposed.

   ![RESULT: FAILED - Agenda Item #10](image)

   **RESULT:** FAILED - Agenda Item #10
   **FIRST:** Fitzgerald, Chairperson
   **SECONDED:** Morrow, First Vice Chairperson
   **AYES:** Hernandez
   **NOES:** Bonilla, Court, Fitzgerald, Hewitt, Holliday, Jokinen, Michels, Morrow, Shah, Vaidya, Williamson
   **ABSENT:** Darling, Fairgrove, Medrano, Morris

   **M/S/C (Fitzgerald/Morrow)** on a vote of 8 ayes to 4 noes to 0 abstentions to elect Jeff Jokinen to serve as the second vice chairperson for 2017. Members Hernandez, Shah, Vaidya, and Williamson opposed.

   ![RESULT: APPROVED - Agenda Item #10](image)

   **RESULT:** APPROVED - Agenda Item #10
   **FIRST:** Fitzgerald, Chairperson
   **SECONDED:** Morrow, First Vice Chairperson
   **AYES:** Bonilla, Court, Fitzgerald, Hewitt, Holliday, Jokinen, Michels, Morrow
   **NOES:** Hernandez, Shah, Vaidya, Williamson
   **ABSENT:** Darling, Fairgrove, Medrano, Morris

11. **Next Network Final Plan**

   Adam Burger, Senior Transportation Planner, provided a brief overview of the staff report and a presentation, highlighting: 1) Project goals; 2) Project timeline; 3) Phase II Outreach; 4) 34 changes from draft plan to final plan; 5) Reallocation of service hours; 6) Boardings per revenue hour (weekdays); 7) Subsidy per ride (weekdays); 8) Expand frequent network; 9) Enhance light rail system; 10) More weekend service; 11) Connections to BART stations; 12) Service hierarchy; 13) Expanding potential service transit market; 14) Ridership projections; 15) Paratransit impacts; 16) Title IV equity analysis; 17) Existing network; 18) Final plan; 19) Weekend final plan; and 20) Next steps.

   Member Medrano arrived at the meeting and took her seat at 10:27 a.m.
First Vice Chairperson Morrow thanked staff for community outreach and for the webinars. He expressed appreciation for addressing the community’s concerns and noted his support of the plan.

The Committee discussed the following: 1) bus and light rail connections; 2) ridership projections; 3) changes to bus routes 51, 54, 62, and 81; 4) service in Almaden Valley; and 5) considering the use of community shuttles in areas of low ridership.

Member Medrano expressed concern with the frequency of service changes and requested they be less often.

Upon inquiry of Member Holliday, Mr. Burger indicated he will ask the social media team about correspondence with Nextdoor.

Member Bonilla expressed concern with an issue that occurred when reserving a ride to Morgan Hill and being told it was out of the paratransit service area.

Inez Evans, Chief Operating Officer, indicated she will research it and respond to her offline.

**Public Comment**

Mr. Chen, Interested Citizen, expressed concern with service at Sunnyvale West in Cupertino noting almost 300 people in wheelchairs or who use walkers have no transportation on the weekend other than paratransit and requested service in the area be redesigned.

Member Darling arrived at the meeting and took his seat at 10:35 a.m.

First Vice Chairperson Morrow requested staff reach out to Mr. Chen.

Ms. Evans requested Kermit Cuff, Transit Service Development Supervisor, to speak with him personally on the matter.

Member Michels expressed concern with passenger safety on the light rail and indicated she has received an increasing number of student and parent complaints with students not feeling safe and requested that safety be a priority under these changes. She suggested there be a subcommittee to address safety issues.

**M/S/C (Morrow/Jokinen)** on a vote of 13 yes to 0 noes to 1 abstention to recommend that the VTA Board of Directors adopt the Final VTA Transit Service Plan. Member Darling abstained.

<table>
<thead>
<tr>
<th>RESULT:</th>
<th>APPROVED - Agenda Item #11</th>
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<tbody>
<tr>
<td>FIRST:</td>
<td>Morrow, First Vice Chairperson</td>
</tr>
<tr>
<td>SECONDED:</td>
<td>Jokinen, Second Vice Chairperson</td>
</tr>
<tr>
<td>AYES:</td>
<td>Bonilla, Court, Fitzgerald, Hewitt, Holiday, Jokinen, Michels, Morrow</td>
</tr>
<tr>
<td>NOES:</td>
<td>Hernandez, Shah, Vaidya, Williamson</td>
</tr>
<tr>
<td>ABSENT:</td>
<td>Darling, Fairgrove, Medrano, Morris</td>
</tr>
</tbody>
</table>
12. **Draft 2016 Measure B Program Areas - Transit Operations**

Jane Shinn, Senior Management Analyst, provided a brief overview of the staff report and a presentation, highlighting: 1) 2016 Measure B program areas; 2) Transit Operations - program description; and 3) Transit Operations - proposed guidelines.

The Committee discussed the following: 1) first/last mile improvements; 2) bus stop improvements; 3) on demand service; and 4) process for funding projects and developing a budget.

First Vice Chairperson Morrow questioned if Transportation Development Act (TDA) funds can be used to help move some of the projects forward.

Ms. Evans indicated she was unsure but would research it.

Upon inquiry of Second Vice Chairperson Jokinen, Ms. Evans indicated staff is working with Trapeze to create an on demand module that can serve the entire ridership population.

**On order of Chairperson Fitzgerald** and there being no objection, the Committee received the Draft 2016 Measure B Program Areas - Transit Operations report.

13. **Workplan Update**

First Vice Chairperson Morrow provided a brief overview of the Workplan.

Member Shah requested a list of areas that will no longer be covered by paratransit under the new service plan. He also requested cash fare be accepted on paratransit.

Ms. Evans indicated staff can provide a map to the Committee. She noted changing the face acceptance policy on paratransit would need Board approval and indicated the request would be added as a referral from the Committee.

First Vice Chairperson Morrow requested a report from MV Transportation on the performance status thus far. Ms. Evans indicated staff should be able to provide a presentation at the next Committee meeting.

Chairperson Fitzgerald commented on the ride policy and requested there be exceptions in case a user needs an emergency ride even if there is no money in their account.

Ms. Evans indicated staff is working on Trapeze to allow customers to load accounts any time of the day and give permission for others to put money into their account as well. She noted something will hopefully be in place by the end of the summer.

**On order of Chairperson Fitzgerald** and there being no objection the Committee received the Committee Workplan.
REPORTS

14. **Committee Staff Report**

   There was no Committee Staff Report.

15. **Citizens Advisory Committee/Citizens Watchdog Committee Report**

   First Vice Chairperson Morrow provided a brief report on the March 12, 2017 meeting, highlighting: 1) unanimously supported the Next Network recommendation for approval by the Board of Directors; 2) finalized public hearing meeting date set for May 10, 2017 at 6:00 p.m., which will be held at VTA; and 3) success with Measure A and keeping responsibilities to Santa Clara County taxpayers.

   First Vice Chairperson Morrow requested a copy of the Audit Report from MGO be emailed to the committee.

   **On order of Chairperson Fitzgerald** and there being no objection, the Committee received the Citizens Advisory Committee/Citizens Watchdog Committee Report.

16. **Receive the Chairperson’s Report**

   There was no Chairperson's Report.

OTHER

17. **ANNOUNCEMENTS**

   Ms. Evans announced that the Board Workshop would be held on April 21, 2017, at 70 West Hedding, San Jose, CA in the Board of Supervisors Chambers and would cover the following topics; 1) biennial budget; 2) fare policy; and 3) 2016 Measure B area guidelines.

   Chairperson Fernandez reminded Committee members to please state their name before commenting to assist with the minutes and with the chairperson recognizing who is speaking.

18. **ADJOURNMENT**

   **On order of Chairperson Fitzgerald** and there being no objection, the Committee meeting was adjourned at 11:18 a.m.

   Respectfully submitted,

   Menominee L. McCarter, Board Assistant
   VTA Office of the Board Secretary