

Parking at the Milpitas & Berryessa Transit Centers

Frequently Asked Questions

When VTA opens the Berryessa and Milpitas Transit Centers, providing both VTA and BART services, VTA will also offer multi-level parking garages and surface lots for parking.

FINDING AND PAYING FOR PARKING

Q. What is the cost of parking?

The daily fee for parking will be \$3 per day (counted as a 24-hour period). The monthly fee for parking will be \$50 per month. This monthly fee represents an almost 20% discount from the regular daily fee.

Q. How can I pay for daily parking?

There are three ways you will be able to pay for parking on a daily basis. All options require you to provide your vehicle license plate number or your vehicle identification number (VIN), which is then tracked for enforcement purposes. You will not need to display a tag or receipt on the windshield of your vehicle.

1. **Online Account:** You will be able to create a parking account on a dedicated website. This website is scheduled to go live as VTA approaches the opening of the Transit Centers for service. On the website, you will be able to set up online payments for an entire month at the discounted rate so that no further payment will be required when you park. You will also have the option of creating a debit account to pay for parking one day at a time.
2. **Smartphone App:** You will also be able to download a smartphone app to pay for parking. This app will go live once VTA is closer to opening the Transit Centers for service. It will allow you to use a credit or debit card to pay for daily parking.
3. **On-Site Payment:** You can also pay for parking at the kiosks located on the ground floor of the garage and at the entrance to each surface lot. The kiosks will accept cash, a credit card, or a debit card for payment.

Q. How do I pay for parking on a monthly basis?

Monthly parking will be available for \$50 per month by accessing the same website used to pay for daily parking. Once the website goes live, you will be able to create an account and set up online payments for an entire month so that no further payment will be required when you park.

Q. Will I be able to reserve a specific daily or a monthly parking space?

No, there will be no reserved parking spaces in a specific area of the garages or in the surface lots at either of the Transit Centers.

Q. How many vehicles will I be able to have registered to my account?

You will be able to have two vehicles registered to your parking account. However, you will only be allowed to park one vehicle at the site at a time. If more than one vehicle is parked in a garage or surface lot, each additional vehicle parked will receive a parking ticket.

Q. Do you expect all the parking spots to be full?

VTA does not expect the garages or surface lots to be full when they first open for use.

Q. Will you offer long-term parking?

Yes, if parking spaces are available, advanced reservations for long-term parking can be made on the website at the rate of \$7 per day (counted as a 24-hour period). There is no limit on the number of days you can park long-term.

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Q. What hours/days will you have to pay to park at the garages and surface lots?

Parking fees will be enforced 24 hours per day, 7 days a week, including holidays.

Q. Once I pay, do I have to display a tag or receipt on the inside of my car?

No. Payment is tied to the license plate or VIN number of your vehicle.

Q. How will parking be enforced?

A license plate reader (LPR) system will be moving through all parking lots and garages to ensure every vehicle parked has paid for parking.

Q. How will I pay for parking if I don't have a license plate?

If you don't have a license plate, please enter your VIN number.

Q. What if I have personalized license plates?

You can still pay for parking by entering only the numbers and letters shown on your license plate and ignoring the symbols.

Q. Will you offer motorcycle parking?

Yes, there are spaces designated as "Motorcycle Parking."

Q. How much will you charge for motorcycles to park?

Motorcycles parked in the designated "Motorcycle Parking" area will be able to park for free. If you park your motorcycle in a regular parking space intended for a vehicle larger than a motorcycle, you will be charged the same rate charged for vehicles.

Q. Will you offer electric vehicle charging stations?

Yes, there are 24 ChargePoint electric vehicle charging stations in each of the garages.

Q. How much will it cost to charge my electric vehicle?

The fee to charge your electric vehicle is currently set at \$1.25 per hour. Once charged, your vehicle can remain in the electric vehicle parking spot for the remainder of the time you paid to park. However, as a courtesy, you may wish to move it to another spot to allow others to charge.

Q. Will reservations be allowed for electric vehicle parking spaces?

No.

Q. Will there be a charge for the use of disabled parking spaces?

Yes, those utilizing parking spaces reserved for the disabled will pay the same rates as those using regular parking spaces.

ADDITIONAL DETAILS ON PARKING

Q. What is the maximum height of vehicles that can enter the garages?

The maximum height for clearance and access to the garages is 8 feet, 2 inches.

Q. Who owns the parking garages?

They are owned by VTA.

Q. Who will be patrolling the parking garages and surface lots to ensure public safety?

VTA's Transit Patrol Unit, staffed by the Santa Clara County Sheriff's Office, will be patrolling these areas. If you are ever worried about your safety or the safety of others, please call 9-1-1.

If you still have a question that we didn't address above, please email us at vtabart@vta.org.



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