

From: Board.Secretary

Sent: Tuesday, January 10, 2017 11:11 AM

To: VTA Board of Directors

Subject: VTA Community Meetings for the Draft Transit Service Plan

VTA Board Members:

As you recall, the Board approved the release of the Draft Transit Service Plan for public review and comment last week. VTA is hosting a series of community meetings and the date/time/location of the meetings are noted below. We would like to request the following:

- 1) Please attend the meeting (or assign a designee) within close proximity to your area. Please reply to this message to indicate which meeting you are planning to attend.
- 2) Please share this information to your constituents or include the information in your newsletters or other channels.

For more information about the Draft Transit Service Plan and the process, please visit: <http://nextnetwork.vta.org/>

Date/Time/Location of Meetings:

Downtown San Jose

Wednesday, January 11 from 6:00 to 8:00 pm at the San Jose Silicon Valley Chamber of Commerce - 101 W Santa Clara St San Jose, CA 95113

Milpitas

Thursday, January 12 from 6:00 to 8:00 pm at the Milpitas Public Library's Auditorium - 160 N Main St Milpitas, CA 95035

Cupertino

Wednesday, January 18 from 6:00 to 8:00 pm at the Quinlan Community Center, Cupertino Room - 10185 N Stelling Rd Cupertino, CA 95014

Palo Alto

Thursday, January 19 from 6:00 to 8:00 pm at Palo Alto City Hall, Council Chambers - 250 Hamilton Ave Palo Alto, CA 94301

Campbell

Monday, January 23 from 6:00 to 8:00 pm at the Campbell Library, Community Room - 77 Harrison Ave Campbell, CA 95008

Mountain View

Monday, February 6 from 6:00 to 8:00 pm at the Adobe Building - 157 Moffett Blvd, Mountain View, CA 94043

East San Jose

Monday, February 13 from 6:00 to 8:00 pm at the Dr. Roberto Cruz Alum Rock Branch Library - 3090 Alum Rock Ave San Jose, CA 95127

Gilroy

Wednesday, February 15 from 6:00 to 8:00 pm at the Gilroy Library - 350 W Sixth St Gilroy, CA 95020

South San Jose

Thursday, February 16 from 6:00 to 8:00 pm at the Southside Community and Senior Center - 5585 Cottle Rd San Jose, CA 95123

If you have any questions, please reply to this email or call 408.321.5680.

Thank you.

Board Secretary's Office

Santa Clara Valley Transportation Authority

3331 North First Street, Building B

San Jose, CA 95134-1927

Phone **408-321-5680**

board.secretary@vta.org



From: Board.Secretary
Sent: Wednesday, January 11, 2017 2:58 PM
To: VTA Board of Directors; VTA Advisory Committee Members
Subject: VTA Connections Newsletter - January 2017

VTA Board of Directors and VTA Advisory Committee Members:

Below is VTA's newsletter for January 2017. It can also be accessed using this link:

<https://content.govdelivery.com/accounts/CAVTA/bulletins/17e8f1a>.

Please share with your constituents.

Thank you.

Office of the Board Secretary
Santa Clara Valley Transportation Authority
3331 N. First Street
San Jose, CA 95134
408.321.5680
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January 2017

VTA Connections

Stay in the know about transportation in Silicon Valley



Solutions that move you

Feedback Sought on Transit Redesign Draft



VTA will hold a series of public meetings to gather feedback on draft plan

IN THIS ISSUE

- **Feedback Sought on Transit Redesign Draft**
- **VTA is Transforming**
- **BART Phase II Environmental Review**

For questions or more information about VTA please contact Customer Service 408.321.2300 or

New service to BART Silicon Valley, easier connections, more frequent service, extended hours and more weekend service are among the elements of a proposal to redesign VTA's transit service network. At their January 5 meeting, VTA Board members approved the release of the draft plan for more public evaluation and feedback.

Prompted by the opportunity to integrate VTA bus and light rail service with new BART service, operate more efficiently with available resources and provide more transit options for more people; VTA's Transit Service Redesign Draft Plan proposes to alter the network of bus lines and some light rail service.

[Read more](#)

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VTA is Transforming



VTA's fleet of buses and trains will gradually sport a redesigned logo and new colors

Community Outreach
408.321.7575

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Follow us on
[Twitter](#),
[Instagram](#), and
[YouTube](#)

In the coming months and years, you'll notice a change. We've been telling you about the Valley Transportation Authority's **brand new look**, and some of you have asked why and how we did it. Here's the deal:

VTa is more than just buses and trains. As the congestion management agency for Santa Clara County, we have the responsibility to provide solutions for the smooth flow of traffic on our freeways and roadways, bike paths and pedestrian walkways. Our new look is reflective of the energy, commitment and responsibility we have to delivering mobility solutions.

[Read More](#)

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BART Phase II Environmental Review



BART Phase II will continue from Berryessa to East San Jose, Downtown and Santa Clara

A major milestone in the project development process for VTA's BART Silicon Valley Phase II Extension Project is

underway with the release of a draft state and federal document aimed to address environmental effects of the proposed last six miles of the BART extension into downtown San Jose and the City of Santa Clara.

The Federal Transit Administration (FTA) and VTA have prepared a **Draft SEIS/SEIR*** which supplements the environmental analysis prepared in years past to address changes to the proposed project over time that were not evaluated in prior environmental documents. Phase II requires an approved SEIS/SEIR to become eligible for federal and state funding.

Read more.

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From: Board.Secretary

Sent: Friday, January 13, 2017 5:26 PM

To: VTA Board of Directors

Subject: VTA Correspondence: Invitation to Women's Issues Hearing, January 17; Responses Regarding VTA Service and Clipper Card Fee; Comments on Next Network

VTA Board of Directors:

We are forwarding you the following:

From	Topic
Supervisors Cindy Chavez and Dave Cortese	Invitation to the Special CSFC Women's Issues Hearing on January 17, 2017
VTA	Response to David Hirsch, member of the public, regarding VTA service
VTA	Response to San Jose State University regarding \$3 Clipper card fee
Members of the Public	Comments regarding Next Network

Thank you.

Office of the Board Secretary
Santa Clara Valley Transportation Authority
3331 N. First Street
San Jose, CA 95134
408.321.5680
board.secretary@vta.org



From: Supervisor Cindy Chavez **On Behalf Of** Supervisor Cindy Chavez
Sent: Wednesday, January 11, 2017 1:00 PM
To: Baltao, Elaine
Subject: You're Invited to the Special CSFC Women's Issues Hearing on January 17!



You're Invited to the Special CSFC Women's Issues Hearing on January 17!

Email not displaying correctly?
[View it in your browser.](#)



Dear Santa Clara County Residents,

On **Tuesday, January 17**, the Children, Seniors and Families Committee will convene a Special Committee Meeting to conduct a Women's Issues Hearing. The Special Committee Meeting will take place from **6:30 pm – 8:30 pm in the Board Chambers of the Santa Clara County Government Center located at 70 West Hedding Street.**

The hearing is to provide a forum for County leadership, local elected and appointed officials, service providers and the community at large to provide testimony on emergent women's issues in light of the 2016 Presidential election and to determine the next steps for developing a women's issues communication and services plan for Santa Clara County.

The Women's Issues Hearing agenda is as follows:

1. **Panel Presentation** by County Leadership and service providers on issues affecting women and girls relating to reproductive health rights, violence against women, civil rights & Title IX, civic engagement and women and children in poverty.
2. **Public Comment** will allow members of the public the opportunity to address the Children, Seniors and Families Committee and the Women's Issues Hearing body.
3. **Discussion and next steps.** The hearing will conclude with a discussion by the Committee and the Women's Issues Hearing body regarding next steps.

Translation services will be available in Spanish and Vietnamese.

It is highly advised that all guests park at the Civic Center Parking Garage (highlighted in red on the map) located across the street from the Hall of Justice at 200 West Hedding Street, San Jose, CA 95110 as this will be a long meeting. See below for parking map and information.

Join Us,

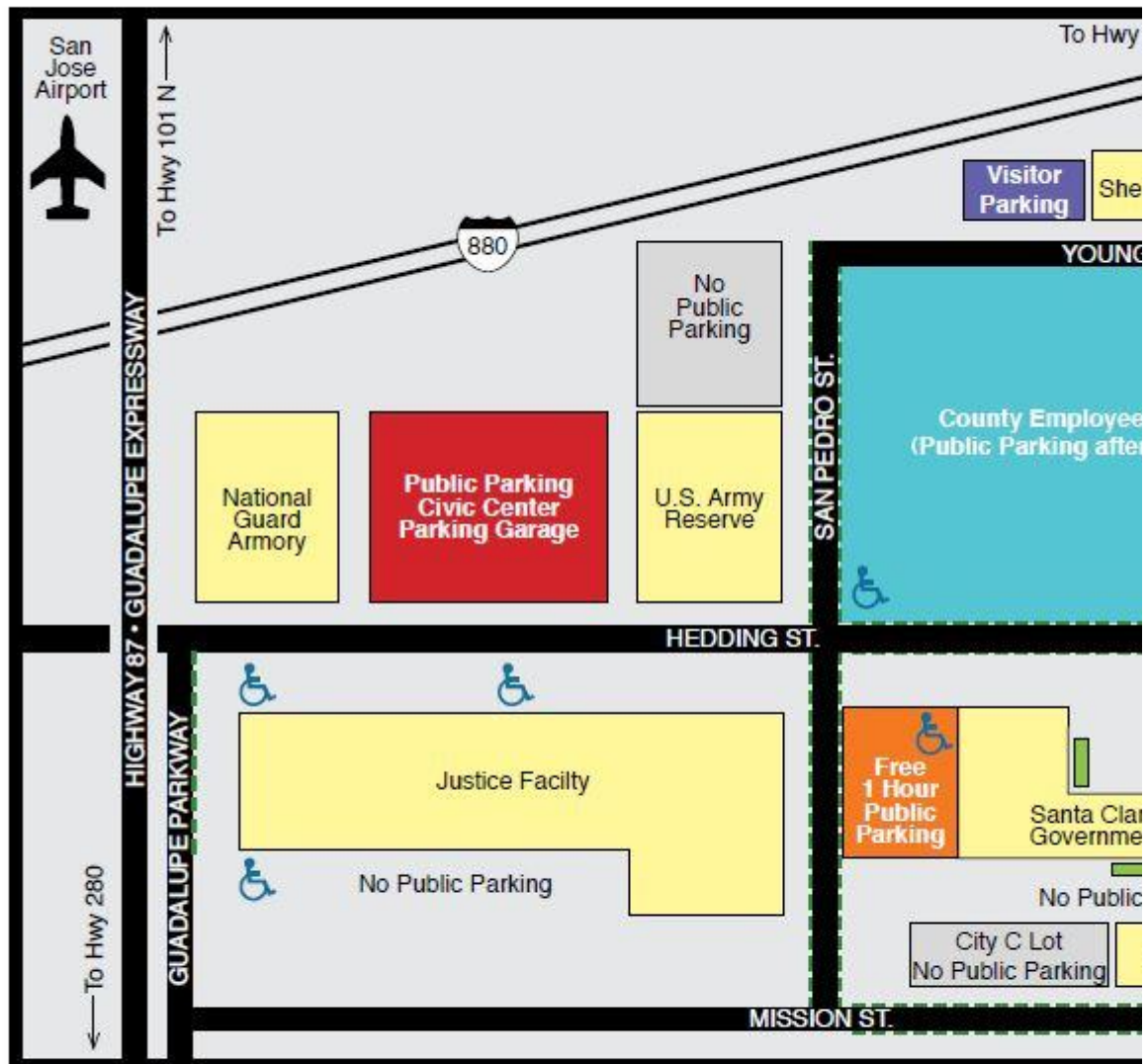


Cindy Chavez
Chairwoman
Children, Seniors and Families Committee
Santa Clara County Supervisor, District 2

Dave Cortese
Vice-Chair
Children, Seniors and Families Committee
Santa Clara County Supervisor, District 3

Government Center Parking

70 W. Hedding Street, San Jose, 95110



- Civic Center Parking Garage**
Location for public and juror validated parking in the Civic Center area
Open 7:00 am to 7:00 pm (no exit after 7:00 pm)
Rates: \$1.25 per ¼ hour: \$15 maximum
All Day Early Bird (before 9:00 am): \$11.00
Monthly Rate General Public: \$95.00
After Hours Service Charge: \$25.00
2-Hour metered parking on first level. Meters take quarters only. 10 minutes per quarter.

January 3, 2017

David Hirsch
2275 South Bascom Ave #417
Campbell, CA 95008

Dear Mr. Hirsch,

At the December 8, 2016, Santa Clara Valley Transportation Authority (VTA) Board of Directors' meeting you noted a number of concerns to the Board of Directors regarding VTA service. You and I had talked in person at the end of your presentation to the Board. Enumerated below are the list of issues that we discussed:

1. Have buses stop closer to the curb
2. Drivers need to be instructed to wait for passengers to be seated before leaving stop
3. Would like all bus stops printed on paper schedules
4. Google times differ from printed schedules
5. Better transfers at Valley Medical Center
6. Better transfers between VTA and Caltrain
7. Light rail from Mountain View is regularly early
8. At end of the bus line, buses should have signs indicating the next one to leave

I have documented your feedback, reference # 121216049, and have worked with various departments to collect responses to your requests. Below are our responses:

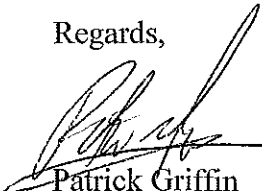
1. Buses currently are required to stop between six and eighteen inches from the curb. This range helps to ensure the safety of passengers waiting at the bus stop, and is close enough to help ensure easy entry for passengers. Passengers can always request the operator deploy the bus ramp/lift if they need further assistance to board.
2. Bus operators are trained to wait for passengers to attain a secure position before moving the bus, which may include passengers using the hand holds located throughout the bus. In addition, we ask our operators to allow more time for seniors, people with disabilities, or any passenger who may appear to need more time. Passengers may always ask operators for more time as they board the bus.
3. VTA is currently working on a new schedule time guide layout that will be launched later in 2017. Your suggestions have been added to the list of ideas to make our time guides more usable.
4. I had staff randomly check some bus lines and locations and found that the times provided by Google Maps matched our printed time guides. If you could provide specific examples of times that don't match we can check them as well. In addition, Google

Maps estimates times for stops that are not printed on our time guide, which could be the times that you are seeing. This is a function of Google Maps, it is not VTA information.

5. Our Service Planning Department has been made aware of your request, but we would need specific transfers for us to analyze your request.
6. Like transfers at Valley Medical Center, our Service Planning department would need specific transfer time and locations to be able to analyze your request. Caltrain is planning a major service change in April of this year and we are working to help ensure good transfers where and when possible.
7. Operations is researching your concern, and will check some random trains, but in order to help correct any problem we would need specific dates and times.
8. This issue was brought up with Operations for consideration. There are a number of factors that go into determining which bus will be the next to leave from the end of the line, and there are even times when the next bus to leave arrives after the 2nd bus scheduled to leave. There are no plans at this time to display signage, but passengers can ask bus operators if they would like to know ahead of time.

Thank you for providing feedback, to help VTA provide better service. If you could provide more specific information for transfers or early trains we will be able to better research and fix any issues. You are welcome to report any future issues to our Customer Service Department. Agents can be reached at (408) 321-2300 and are available from 6:00 am to 7:00 pm during the week, and 7:30 am to 4:00 pm on Saturday. You can also email reports to customer.service@vta.org.

Regards,


Patrick Griffin

Customer Experience Manager

C: Board of Directors
Nuria I. Fernandez, General Manager and CEO

From: Board.Secretary
Sent: Wednesday, January 04, 2017 3:56 PM
To: charlie.faas@sjsu.edu
Cc: barbara.black@sjsu.edu; Board.Secretary
Subject: FW: \$3 Clipper Card Fee

Dear Mr. Faas,

This is in response to your letter dated December 14, 2016, addressed to the Santa Clara Valley Transportation Authority (VTA) Board of Directors.

I would like to clarify that VTA is not proposing a \$3 fee be charged for new Clipper cards. The Clipper program is a regional fare collection system administered by the Metropolitan Transportation Commission (MTC). Individuals acquiring a new Clipper card at retailers, such as Walgreens, have to pay a \$3 charge. Earlier this year, MTC indicated that they would also charge a \$3 fee for new Clipper cards they issue to institutional users such as users of VTA's Eco Pass program. This charge is an MTC cost and is only being passed through, and not charged, by VTA. VTA has requested MTC waive the charge for students and is awaiting MTC's response. If MTC is able to accommodate VTA's request, we will let you know. In the meantime, should you have any further questions, please do not hesitate to contact me at ali.hudda@vta.org.

Sincerely,

Ali Hudda
Deputy Director, Finance & Budget
VTA

December 14, 2016

To the VTA Board of Directors:

I am writing to express our opposition to the \$3 Clipper Card fee pass-through imposed by VTA. While we respect the financial issues influencing this decision, we believe several factors justify a reconsideration of this fee.

VTA is the primary mode of transportation for approximately one-third of the San Jose State University student population. This is a reflection of the millennial generation's concern for environmental issues, compounding factors of high living costs, fluctuating fuel prices, and inadequacy of parking space on and around campus. Our students are uniquely and pervasively impacted by the combined economic impacts of tuition, local housing, and other living costs.

Notably, tuition has effectively doubled since 2007; rent for a two-bedroom apartment averages \$2,800 per month. A recent survey conducted by SJSU's Student Health Center found that four in ten students skip at least one meal daily due specifically to economic concerns.

These at-risk students are largely reliant on transit services available through the VTA Eco Pass program.

We have seen steady increases in local transit ridership among SJSU's population thanks in large part to efforts by our Associated Students Transportation Solutions (TS) department. In 2015, TS's Annual Commute Survey reported that 22.9 percent of students began riding transit due to the availability of the department's services. TS works tirelessly to educate students about the benefits of public transportation through outreach and marketing to the campus community – efforts which would otherwise have fallen to VTA. SJSU effectively sponsors these outreach efforts, as well as subsidizes the shuttle service (DASH) between the university and Diridon Transit Center. DASH considerably benefits those commuting by regional transit as well as those living and working in the downtown corridor.

For these reasons, we believe it unwise and unjust to impose another pass-through expense that mandates additional financial hardship on an already economically vulnerable population.

Sincerely,



Charlie Faas
Vice President, Administration & Finance/CFO

Cc: Tari Hunter, Executive Director, Associated Students
Reginald Blaylock, Vice President, Student Affairs

From: Deepika P T
Sent: Monday, January 09, 2017 12:11 PM
To: Board.Secretary
Subject: VTA Bus 88, 88L, 88M Service

Dear Board Member,

I am a Gunn high Mom . My kids totally depend on the VTA for transporting them to school and they use VTA Bus 88, 88L, 88M Service. We love it as it is. My kids like many others depend on this crucial service in the morning and after School. I do hope there will be no proposed cuts to this service as it will severely impact their school commute. I do hope the change will keep the needs and schedules of Gunn high school in mind.

Warm regards !

Deepika P.Thukral

From: candice yang
Sent: Tuesday, January 10, 2017 9:05 PM
To: Board.Secretary
Subject: Keep Bus 88M for Gunn High School Students

Hi,

Please keep Bus 88M for Gunn High School students.

Thanks!

Candice

From: carol chen
Sent: Wednesday, January 11, 2017 5:06 PM
To: Board.Secretary
Subject: Cancelling bus route 88 in Palo Alto

Hi there,

I would strongly oppose the idea to remove VTA bus route for 88. This is the only available route for my son to ride to school to JLS and my mom to go to Cubberly community center. If the route is cancelled, it will create a huge inconvenient for the riders. Palo Alto has very limited bus route available; removing this one will make Palo Alto really hard for elderly people to get a round.

Please keep the route running.

Thanks,

Carol

-----Original Message-----

From: 宽辰 Gmail

Sent: Thursday, January 12, 2017 4:53 PM

To: Board.Secretary

Subject: Maintain bus 88,88L,88M service is important to many students and parents

We would like to ask VTA to maintain the service of 88* as it is critical to the students and parents lives at the north & west side of Palo Alto to travel to schools that is located at south & east of the city. Taking bus to school is actually helping city to reduce the traffic and free from worry of kids biking safety and, mostly, facilitate the school district's student service. If there is concern for few people taking bus during off hours, my suggestion is using smaller size of bus to reduce the oil consumption or empty seats. Thank you.

James Lee, parent of Gunn student

-----Original Message-----

From: Mo Ip

Sent: Friday, January 13, 2017 11:34 AM

To: Board.Secretary

Subject: PLEASE stop the cut of VTA Bus 88, 88L, 88M

My boys take the bus to go to Gunn almost every day; please stop the cut.

Very concerned parent,

Mo Ip

From: douglas ward

Sent: Friday, January 13, 2017 2:42 PM

To: Board.Secretary

Subject: VTA route 88 need to continue!

Hi VTA,

We really count on the #88 bus to and from Gunn High School in Palo Alto... so expensive to live here and we need your help to "make it".

Best,

Douglas

Douglas Ward